



Exceeding expectations

Service – because
measurement technology
can do more



Smart in sensing

SERVICES FOR ALL YOUR PROCESSES AND PRODUCTS



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SMART IN SENSING

BECAUSE MEASUREMENT
TECHNOLOGY CAN DO MORE



**New standards for safety,
sustainability and efficiency**

Megatrends such as digitalisation, decarbonisation and demographic change pose challenges for companies. As the market leader in measurement technology, WIKA is a strong and reliable partner with a broad portfolio of high-precision instruments, IIoT solutions and a comprehensive range of interlinked services.

Our global service network offers you customised solutions throughout the entire product life cycle. In this way, we help you to fully utilise the service life of your systems and instruments.

This not only creates more security and reduces costs, but also conserves resources and protects the environment.

You can rely on us not only to fulfil your expectations with our first-class service, but also to set new standards. In this way, we can continue to grow together.

WIKA's unique experience and know-how make sensing technology smarter, add more value and prepare it for a sustainable future: That's "Smart in sensing".

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WIKA's services make processes and systems safer, more reliable and more durable – and therefore more economical in the long term.

Matthias Bundschuh
Vice President CoE Services

SERVICE WITH EXPERIENCE

STANDARDISED OR CUSTOMER-SPECIFIC, ANYWHERE IN THE WORLD

Service throughout the entire product life cycle

Maximum availability and minimum downtime are among the greatest challenges for manufacturing companies. With us, you have a proven partner at your side who supports you throughout the entire life cycle of products and solutions: from advice through installation and calibration to maintenance and more.



At WIKAI



Mobile



At yours



We offer you a globally available, comprehensive range of services, short response times and high quality through our highly professional consultants and service technicians. We find individual solutions for you, support you in the planning and monitoring of measuring locations within your systems, ensure optimised processes with coordinated solutions and train users on-site – if required.

Whether it's a long-term service agreement, turn-around project or one-off support – with WIKA, you always receive exactly the service support you need for maximum system availability and safety.



WIKA in brief

A family business
since 1946

> 11,200 employees

Worldwide sales and
service network with
more than 1,500 sales
professionals

1.2 billion EUR turnover

Quality management:
ISO 9001, ISO 13485

Environmental
management: ISO 14001

YOU HAVE SPECIFIC REQUIREMENTS

WE HAVE THE EXPERTS





Installation and commissioning

Installation projects in the field,
at the customer's premises

Inspection and testing

Non-invasive, non-destructive inspection
and/or testing of device functionality

Maintenance and repair

Repair and maintenance of both
WIKA and third-party products

Calibration

Calibration services in the laboratory
and on-site/mobile for both WIKA and
third-party products

Analysis and support

Analytical or technical consulting
and general support



INSTALLATION AND COMMISSIONING

SHORT DOWNTIMES THROUGH CUSTOMISED SOLUTIONS

Scope of services

We support you with the installation and commissioning of your instrumentation on-site, and are available to you as a competent service partner. We are the right contact for new projects and corrective maintenance measures during shutdowns as well as for unplanned incidents.



Short downtimes



Fast commissioning



Warranty



Ensuring process safety



Environmental awareness



Range of services

- Supervision
- Installation
- Welding services
- Troubleshooting and fault rectification
- Repair

INSPECTION AND TESTING

HIGH PERFORMANCE FOR YOUR SYSTEMS

Scope of services

We carry out functional tests in your system as proof of the correct functioning of the entire safety-relevant system, including all individual instruments.

We are the right people to contact, both during shut-downs and in the event of unplanned breakdowns.



- Comprehensive system diagnostics
- Individual solutions
- Optimisation of instrument performance

Range of services



MAINTENANCE AND REPAIR

MANUFACTURER-INDEPENDENT FOR YOUR INSTRUMENTS

Scope of services

We support you in problem-solving and in optimising your operational processes. We ensure that your instruments – from diaphragm seal systems to high-accuracy calibration instruments – are back in working order in the shortest possible time and are available to you again promptly.

We always carry out a precise analysis and only replace corroded or defective parts in order to maximise the service life of your instruments.



Competent consulting



Cost saving



Spare parts service



**Short reaction
and repair times**



Network





Range of services

- Calibration instruments for pressure and temperature
- Measuring instruments for pressure, temperature, force and level
- Diaphragm seal systems
- SF₆ products

CALIBRATION

QUICKLY RETURN TO
RELIABLE MEASURED VALUES



Scope of services

Every measuring instrument is subject to ageing as a result of mechanical, chemical or thermal stress and thus delivers measured values that change over time. This cannot be prevented, but it can be detected in good time by calibration.



**Numerous
measurands**



**Manufacturer-
independent**



**Accreditation in
accordance with
ISO 17025**



Global network



Express service

Range of services

- Calibration service at WIKA
- Mobile calibration service
- Calibration service at yours

ANALYSIS AND SUPPORT

CONSULTING AND PROBLEM- SOLVING FOR MANY INDUSTRIES

Scope of services

We offer reliable consulting in the analytical and technical field for many industries. Our growing portfolio includes services to optimise your operational processes. We support you in solving problems, and ensure that your measuring instruments are always ready for use.



Individual solution



Optimisation of
your processes



Know-how



- Training
- Analysis of measured data
- Engineering and consulting
- Software

Range of services



ALWAYS THERE FOR YOU

WHENEVER AND WHEREVER YOU NEED US

Products, spare parts and service from one source

As the market leader in measurement technology with many years of experience, we know the challenges that the integration and operation of measurement technology entail. This makes us your ideal service partner. We are always at your side to support you in optimising your processes and to take action on your behalf.

Thanks to our global network of service centres and mobile vans, we are always close by and can respond quickly. We advise you individually and offer you customised, individual solutions as well as long-term service agreements.





> 300
employees



> 15
service vans



> 70
calibration laboratories



> 185
accreditations

WIKA SERVICE – OUR PROMISE

EXCEEDING EXPECTATIONS



Reliability

We provide comprehensive and conscientious advice – exactly when you need us.



Proximity

We offer integrated services worldwide – individually matched to your needs.



Availability

We are always there for you – and will find the right solution.



Passion

We live what we do – with commitment and a smile.



Competence

We are “Smart in sensing” – and our service is first class.



Responsibility through tradition

WIKA is a group of companies which is active globally. Tradition and innovation – these are the poles between which we move successfully. We are continuously expanding our range with groundbreaking products, solutions and services. The success of our customers is what drives us. Quality, reliability and customer proximity have been a tradition with us since our foundation more than 75 years ago. We think in decades instead of quarters and our actions have always been characterised by social responsibility towards people and the environment.



Would you like to find out more about how WIKA services can make your processes and systems safer, more sustainable and more economical? **Then get in touch with us!**

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You can find
further information
here!



Smart in sensing

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